

## Simplified FAQ

### ***Who can come to the show?***

Everyone is welcome to come to any Sensory Friendly performance!

### ***How much does it cost?***

All Sensory-Friendly Performances at the Tobin Center are provided at no cost to students, teachers, caregivers, and families thanks to generous contributions from The Najim Family Foundation and The Hearst Foundations. While there is no cost for this performance, tickets are required. They can be obtained [here](#).

### ***What time should I come to the show?***

The Tobin Center opens one hour before the performance. We recommend showing up at least 30 minutes before the show starts to make sure you can find your seat.

### ***Where should I park my car?***

If you are driving to the show, we have a parking garage located off of Fourth Street for you to park your car. If you are being dropped off, the drop-off zone is located right in front of the building. Ushers will be available at the drop-off zone to help you exit your car and enter the building.

### ***Where do I enter the Tobin Center?***

The entrance to the show will be through the glass front doors of the building.

### ***How long does the show last?***

Sensory friendly performances last approximately one hour.

### ***Can I leave my seat during the show?***

Yes, you are welcome to leave your seat as much as you would like to during the performance. Ushers will be at each exit and entrance to help you leave and come back into the performance hall safely. There will also be extra room inside the performance hall for you to move around as much as you need. The lights will be turned on at a low level for your safety. Additionally, a quiet space with calming sensory tools and seating will be open in the Feik Rotunda. A movement space will also be open in the lobby for you to use. If you need help locating these spaces, ask an usher for help. While you are in the lobby, the performance will be live-streamed and projected on the wall for you to continue to watch the show.

### ***How can I get ready for the show?***

The Tobin Center made pre-visit stories, a character card, and sensory map for you to view online or download [here](#). The day of the performance, ushers will have paper copies of the pre-visit stories, character card, and sensory map for you to use.

### ***Can I bring things from home?***

You are welcome to bring any item from home like a fidget, headphones, tablet, food or drink that will help you feel comfortable during the show. Sensory tools like fidgets, sunglasses, and ear plugs will be available for you to use during the show. These items will be located at the Sensory Supports Table. Please ask an usher at the Sensory Supports Table to get this items for you to use. We ask when you are done using the items please return them to the usher at the Sensory Supports Table to be cleaned and reused for future performances.

### ***Where is the bathroom?***

There are bathrooms located on the lower level, grand-tier level, and mezzanine level. If you require extra space and privacy for changing, an adult changing area is located near the Carlos Alvarez Theatre. Please ask an usher for directions if you need help finding this changing area.

### ***Will there be other Sensory Friendly Performances?***

An up-to-date list is always found on our web page [here](#).